



ARE YOU READY?

CONFIDENTIAL CLIENT, *NEW JERSEY, USA*

# ORGANIZATIONAL LEARNING

**CASE STUDY: RESOURCE  
& STAFFING CHALLENGES**



# Organizational Learning

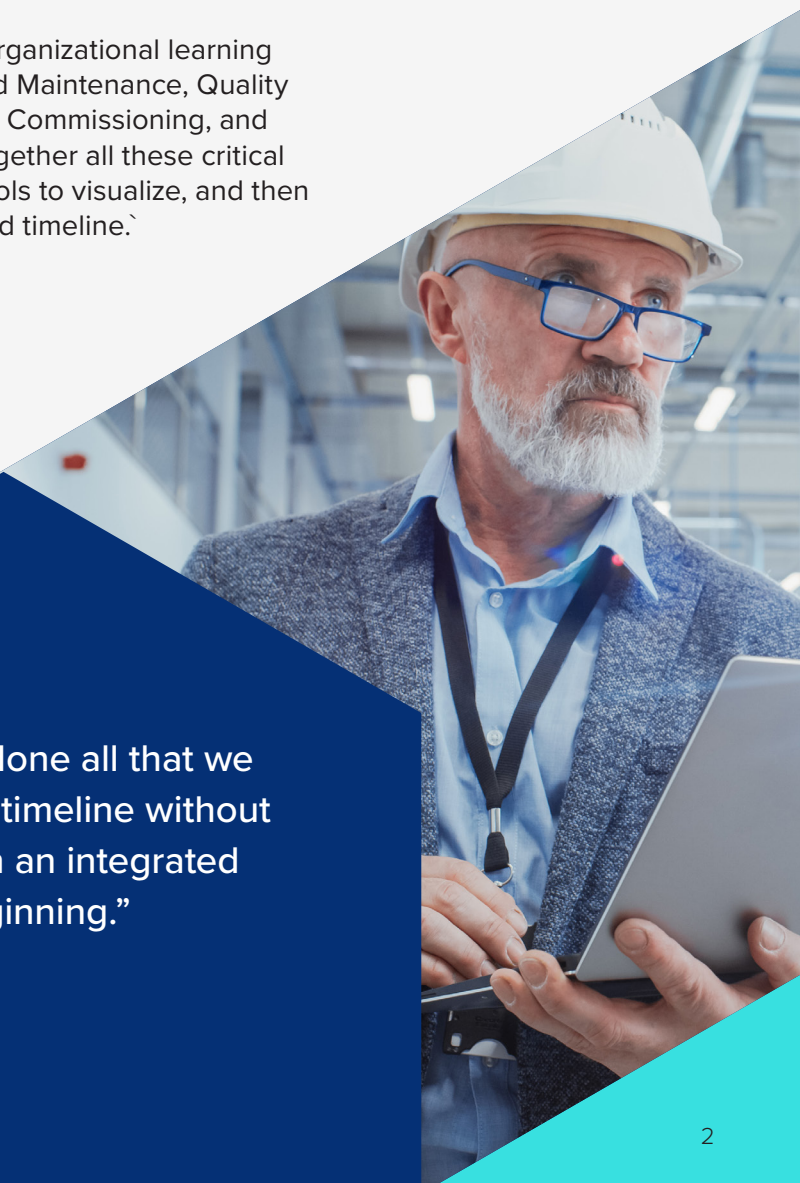
---

## PROJECT OVERVIEW

CAI was brought in to serve the manufacturer of a new therapy that demonstrated excellent results in clinical trials. The company had just undergone an overhaul of executive leadership in preparation for FDA approval. The site had one year to achieve demonstrated control to the FDA's satisfaction before their pre-approval inspection.

CAI's team was challenged with helping the site leadership to develop their Operations, Quality, and Supply Chain departments' processes and skills to achieve a sustainable level of control. Morale and turnover were a major challenge, as employees and departmental leaders felt overwhelmed with action items while struggling to see the impact of their actions on the greater site objectives. CAI used our focused organizational learning approach to set and communicate a clear direction with "scoreboard" metrics that the whole company could understand and rally behind.

CAI led and facilitated improvement programs and organizational learning in Engineering, Process, Manufacturing, Facilities and Maintenance, Quality Assurance, Quality Control and Stability, Scheduling, Commissioning, and Training & Qualification. Our approach in weaving together all these critical functions gave leaders and staff the methods and tools to visualize, and then achieve, a successful outcome within that accelerated timeline.



“We could not have done all that we have in such a short timeline without CAI. They have been an integrated partner from the beginning.”

– Senior Director of Training



**ARE YOU READY?**

**+1 317-271-6082**  
**CAIREADY.COM**

©2024 CAI. ALL RIGHTS RESERVED.